



**Youth Ideas & Action
Developments in Youth Service**

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No. 7

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Youth Ideas & Action aims to disseminate information about staff development and service provision to young people. QLP-Y participants are encouraged to submit items for inclusion in future issues.

This issue of Youth Ideas & Action reports from the QLP-Y Development Day held on 13 October 2005 at the Department of Applied Social Sciences, London Metropolitan University.

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Agenda for Development Day 1
13th October 2005
DASS, Ladbroke House, Room 334
62-66 Highbury Grove
London N5 2AD

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|-------|---|-------|---|
| 11.0 | Welcome & Introductions.
John Gabriel and Rosemary
McGuinness, DASS, London
Metropolitan University. | 12.15 | Audience Development
Work - Shiraz Durrani.
London Metropolitan
University |
| 11.05 | QLP-Youth Update | 12.25 | Audience Development
Design
- facilitated by Shiraz
Durrani |
| 11.15 | The Funder's Perspective
- Susan Blishen,
The Paul Hamlyn
Foundation | 12.45 | Project Planning for QLP-Y
- Dean Bartlett. |
| 11.20 | Consultation: The Heart of
QLP-Y - Dean Bartlett,
London Metropolitan
University | 12.55 | Project Planning Review
Activities - facilitated by
Dean Bartlett |
| 11.30 | Consultation Workshop
Activities - facilitated by
Dean Bartlett | 1.30 | <i>lunch</i> |
| 11.50 | Engaging with Young
People: A Case Study. Saif
Bonar: Website
Development Programme:
QLP-Y Pilot, 2005 - 2006 | 2.30 | QLP-Y updates from QLPs
- facilitated by Dean
Bartlett |
| | | 3.30 | The Libraries/Youth
Interface
- Shiraz Durrani. |
| | | 3.40 | Supporting Quality Leaders
- Dean Bartlett/Shiraz
Durrani |
| | | 3.50 | Next Steps
- Dean Bartlett/Shiraz
Durrani |
| | | 4.0 | Close. |

Participants
Quality Leaders Project - Youth
Development day 1
13th October 2005

Participants:

Adele Maddocks – Liverpool Youth Service

Claire Stalker – Booth – Haringey Libraries

Dave Percival – Portsmouth City Council

Dr Dean Bartlett - Senior Research Fellow – London Metropolitan University

Emily Sowter - Lecturer Youth Policy- London Metropolitan University

Hannah Richards – London Borough of Barnet

Ian Richards – Lincolnshire County Council

Professor John Gabriel - Head - Department of Applied Social Sciences-
London Metropolitan University

John Keane - Liverpool Libraries & Information Services

Kamaljit Bedi – Haringey Libraries

Michael Goetzinger - Research Assistant – London Metropolitan University

Rosemary McGuinness - Academic Leader- Information Management –
London Metropolitan University

Saif Bonar – Youthworks Limited

Selma Ibrahim – Haringey Libraries

Shiraz Durrani - Senior Lecturer - Information Management- London
Metropolitan University

Susan Blishen - The Paul Hamlyn Foundation

Wendy Bond – Lincolnshire County Council



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Consultation Heart QI



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Consultation Handout



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Library-Youth Service



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Supporting QLs [Dear

**“Capturing the Scene”
13th October 2005**

***Department of Applied Social Sciences
QLP-Y Development Day***



Professor John Gabriel welcomed the guests







Review & Comments

Ian Richards: Musings from the flatlands of Lincolnshire...

We are new to the QLP-y forum and excited about the prospect of developing partnership working between the Library and Youth Services of Lincolnshire County Council.

We are currently working on a number of smaller projects that should lead us to a shared end point ~ which we are predicting will be;

Making libraries more meaningful to young people through active involvement, innovation, learning and access to services.

As a legacy there will be a meaningful framework for engaging with and consulting young people in the future.

Though we are entering the arena at the start of the second year of some people's engagement in QLP-y we travelled to London for the recent Development Day excited about 'what we were getting into' – it affirmed that we were progressing in the right sort of direction and it was good to find out about how other like minded people were tackling similar issues using a number of different approaches, Creativity inspires!

I'm sure that I wouldn't be alone if I said that I quite enjoy relaxing over a drink or two when I'm trying my best to strike the perfect work/life balance! So I thought it might be useful to make a few comments to try stimulating some thoughts and hopefully debate...

Are we a half full or a half empty glass...?

After attending the last Development day we recognise the optimistic 'can do' spirit among the team and other projects that should help us to move ahead, but with a years experience already under there belt there were probably some important messages about pitfalls to avoid that could have been shared.

Is learning simply like topping somebody's knowledge up...?

There was a lot of information imparted to us on the day and we risked slow death by PowerPoint presentation and work sheets – I appreciate that there needs to be information cascaded out to bring us all up to same stage of 'readiness' however most youth workers are usually skilled group-workers so my plea for the next Development Day is that we create a programme for the day that builds on;

- Collaborative learning

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- Sharing practice (whether successes to build upon or challenges to overcome)
 - Negotiating mutual support and free exchange of information
 - Taking risks by experimenting with different delivery methods so that when we work face to face with young people or other professionals we have more 'tools in our toolkits'.

Our cup overfloweth!

I don't want to be negative as I recognise that there was a great deal of commitment, expertise and enthusiasm to make things work – however I really believe that our cups could really brim over with success if we apply the underpinning principles of good youth work (Participation, empowerment, education and equality of opportunity) to QLP-y and do things with each other in the way we would prefer to work with young people; Doing with rather than for!

It would also be good to get out and about, moving around various projects to see how people are working and what is working well or challenging.

Written by Ian Richards, who is job-sharing the QLP-y role with Wendy Bond in Lincolnshire, Ian can be contacted on 01522 550369 or by e-mailing ian.richards@lincolnshire.gov.uk

QLP-Y Development Day 1

Feedback on the Development day

Overall programme of the day:

- It was useful to hear about what other authorities are doing
- The Development Day was valuable- learnt about the Big Picture and Reflection
- It was good to have the opportunity to work out detailed plans
- The day gave a useful overview of the QLP, found it informative
- It was good to share other Quality Leader's experiences
- A taste of things to come
- The development day was better than expected
- The day met expectation to some extent
- Good to share ideas

What topics/ issues would you have liked to see given more coverage?

- Would like to have exchanged more ideas
- More case studies regarding Youth
- Share more ideas with the other participating authorities

General comments:

- Good to meet other people on the project
- Have a better understanding of the project
- QLP is a much needed project to help in the joined up work of Libraries and the Youth Service
- Informative and useful day
- Enjoyable
- Good to put names to faces



QLP contact details

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There are 26 PSA targets in total and 13 other key indicators. For the PSA on stability of looked after children the associated performance indicators are also shown under Enjoy & Achieve

OUTCOMES FRAMEWORK

Version 2.0
Published with *Every Child Matters: Change for Children*, 1 September 2005
This replaces all other previous versions

